



Caribbean Industrial Research Institute

QUALITY POLICY

CARIRI leadership is committed to the delivery of quality technological services and support, which meet all the applicable statutory and regulatory requirements and satisfy the stated and implied needs and expectations of our Interested Parties.

CARIRI leadership is also committed to ensuring that the Departments and Laboratories of the Institute provide high quality testing, consultancy, training, auditing, calibration and other technology related services, consistent with stated methods along with good professional practices which assist our clients to achieve their business objectives.

CARIRI leadership will ensure that the operations of the Departments and Laboratories are transparent, objective, confidential and impartial.

To this end, CARIRI maintains:

- A cadre of skilled and competent staff;
- A positive work environment which includes employee participation and teamwork;
- Locally and internationally recognized Certification and Accreditation;
- A proactive approach towards adding value to relationships with interested parties, while continually improving the quality of our services; and
- A management system which is documented and adhered to in a manner consistent with the organisation's current objectives.

CARIRI will ensure that all of its Employees;

- Work in an independent, confidential and impartial manner in transactions with clients, vendors, government and regulatory agencies and other Interested Parties;
- Are aware of their roles and responsibilities and the obligation for impartiality to be preserved, to guarantee that potential conflict of interest does not arise; and
- Are aware of the requirement for CARIRI's, its Clients, External Providers, Employees and any other applicable Interested Parties information to remain confidential.

Executive Management

March 15 2024